



THE RIGHT OF WITHDRAWAL

The customer has the right to withdraw from contract without giving any reason within 14 days. During this period the customer may handle the product in what is reasonably necessary to review the product. It is allowed to try the product out, as one would do in a physical store. The customer can withdraw the product from the packaging, unless the package includes a seal.

The withdrawal period will expire 14 days after the day the customer or a person designated by the customer other than the carrier has received the product in possession.

If the customer has ordered several products with different delivery times in one order, the withdrawal period shall expire 14 days after the day on which the customer receives the last product.

The moment the customer is ordering a regular delivery of products with us the agreed withdrawal period shall expire 14 days after the day the customer or a designate third receives the first product in physical possession.

In the case of services, the withdrawal period shall expire 14 days after the conclusion of the agreement.

In order to benefit from the customers right of withdrawal we request the customer to send us an email, with or without the standard form, please send to info@mental-ink.com Within 14 days of sending the email, the customer needs to have sent the products back.

Please return the product in the original packaging as much as possible.

Repayment

Once the customer has exercised the right of withdrawal, the customer will receive all payments, including any delivery charges for the initial shipment, within fourteen days. The reimbursement will be made using the same currency as which the customer has used to pay the order with, unless discussed otherwise.

The customer bears the costs for the return.

We estimate that this cost is at a maximum of €100.

Model withdrawal form

(Only complete and return this form when you want to withdraw from the contract)

- To Mental-Ink
Visseringstraat 4
1975BR Ijmuiden
info@mental-ink.com

- I / We * hereby give notice to withdraw the concerning agreement in the sale of the following goods:

- Ordered on (*) / received on (*)

- Name / s consumer (s)

- Address of consumer (s)

- Signature of consumer (s) (only if this form is paper submitted)

- Date

(*) Delete as applicable